

Shore Champions PPG Meeting

Lilliput Surgery Meeting Room

Minutes of Meeting

Wednesday 14th January 2026 12.45 -14.15

Attendees:

Shore Champions: SM, KS, TP, DD, SD, AL, SK, ST, AT

Shore Medical: Patient Liaison Deputy Manager: AH

Apologies: GF (Dorset Engagement and People Directorate) GN new PPG member

Chairperson: SM

- 1 Review of minutes of meeting 8th October 2025
AH went through the actions:
 - PSA policy – Shore does not have a PSA policy but follows national guidance. Patients are seen on a case-by-case basis and assessed by a GP, if deemed clinically appropriate, GP will do PSA test plus physical examination. High PSA does not mean prostate cancer. Each case is different and therefore assessed on an individual basis.
 - Veterans' coffee hour – attended by SM positive experience – emails of those interested in joining PPG were sent to AH- Email to 11 veterans only two so far have joined. Poster says 'from October' which can be misleading. Anne agreed to redo the poster to remove October.
 - Help with the students was a positive experience and the group are happy to volunteer whenever needed.
 - Communication screens and access screens are in the process of being installed at all sites, but this is taking longer than expected to install due to availability of installer. For some unknown reason at HVMC a chair seems to be placed in front of the data entry screen and patients end up sitting there which makes it awkward to use the screen, chair should be removed and left clear for access. AH will move chair.
 - Feedback for two patients from Dr Rees on their prescribing issues were to be given separately at the end of the meeting but we ran out of time. I will email individually.
 - Interim meetings – see agenda item
- 2 Shore Medical update (Anne) AH went through the Shore update as attached It was agreed to use this data for the winter newsletter and keep the coffee mornings, veterans coffee hour and chitter chatter club as a standing item each quarter.

- 3 New PPG members AT and SM - Welcome to ST and AT who join us from the Veterans coffee morning.
- 4 Terms of Reference – Clarification/Review April 2026 (Terms of reference were shared and it was agreed that as these are due for annual review, sign up will be at the next April Meeting. Any questions to go the SM via WhatsApp Group.
- 5 Follow up on Disabled Accessibility (Phil's review) – Phil's report has been reviewed by senior management who will add this for review under any premises improvement funding as these are significant works to be undertaken. An interim review to manage risk will be undertaken, to ensure patient safety.
- 6 Prostate Cancer TP spoke about setting up a support group for prostate cancer. He will approach Weybridge PPG who have successfully done this to learn from their experience, He will also approach various cancer support services who may also provide information. Prostate UK website has lots of information and Wessex Cancer trust -local support may be able to help with this. (Per TG Cancer support Nurse) – invite to April Meeting. The most important thing is that the GPs buy into the group – ATH will raise this.
- 7 Coffee Mornings (SK) Could we please do fliers for front desk for staff or clinical staff to hand out to patients who they talk to even at the desk.
- 8 Interim Meetings – it was agreed that the interim meetings will take place by WhatsApp approximately one month before the Shore quarterly PPG Focus Group meetings. The first one will be in March and SM will add the date to WhatsApp.
- 9 Chairpersons will be appointed at each interim meeting as we have a rolling chair currently. It was agreed that TP will chair the April meeting and SK will chair the July meeting.
- 10 Any Other Business:
 - KS would like to consider a diabetes support group.
 - Confirmation of our opening hours were requested as two members were advised by staff that we close at 6pm
 - SD will be taking over the WhatsApp admin from Phil – one number has no name attached 0778794834 – AH to see if member can be identified and if so will make contact to see if still active membership. She will also email the other three members who have not engaged.
 - Veterans were disappointed that the last coffee hour was cancelled, and they were not informed, poster says first Wednesday of every month – open to anyone who sees it who may not be on the list. PPG member SM was also going to attend.

- AT and ST veterans advised after speaking with Kim that the next coffee hours will be at Bourne view 2-3pm first Wednesday of every month. The PPG veterans also pointed out that information on the veteran's board is out of date with diary entries for 2025. AH to feed this back.
- After the meeting on the way out the poster advertising the coffee hour was taken down by a PPG veteran as now incorrect and passed to AH.

Next Meetings – 15th April 2026 12:45-14:15 has been cancelled

Dates proposed are:

22nd April and 15th July- AH to confirm dates.