

## Equality & Diversity

The term 'visitor' used below refers to anyone (including patients and their family members, other visitors and contractors) making use of Shore Medical's premises and services

Shore Medical:

- will ensure that all visitors are treated with dignity and respect
- will promote equality of opportunity between men and women
- will not tolerate any discrimination or perceived discrimination against, or harassment of, any visitor for any reason of age, sex, gender, marital status, pregnancy, race, ethnicity, disability, sexual orientation, religion or belief
- will provide the same treatment and services (including the ability to register with Shore Medical) to any visitor irrespective of age, sex, marital status, pregnancy, race, ethnicity, disability, sexual orientation, medical condition, religion or belief

Shore Medical actively promotes and supports the ethos and the requirements of the Equality Act 2010.

If you feel discriminated against:

- You should bring the matter to the attention of the Practice Manager of your usual Practice
- Submit a complaint using our online complaints form which can be found on our website [www.shoremedical.co.uk](http://www.shoremedical.co.uk)

**V1 04.11.21**