

MJog Smart App

Once you have installed the MJog Smart App on your mobile phone, we will send messages to you via this app instead of via text messages.

If you allowed notifications during set up then a pop-up will appear on your home screen (see image 1) to let you know that you have received a message.



Image 1

Swipe to view the message & click on the Messages header (see Image 2)

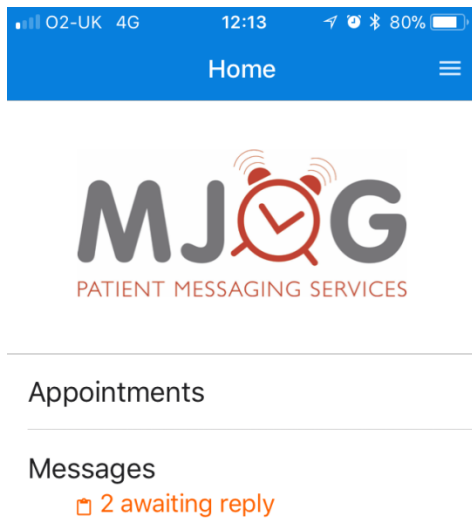


Image 2

Click on the message you want to view (see Image 3) and the message will open (see Image 4)

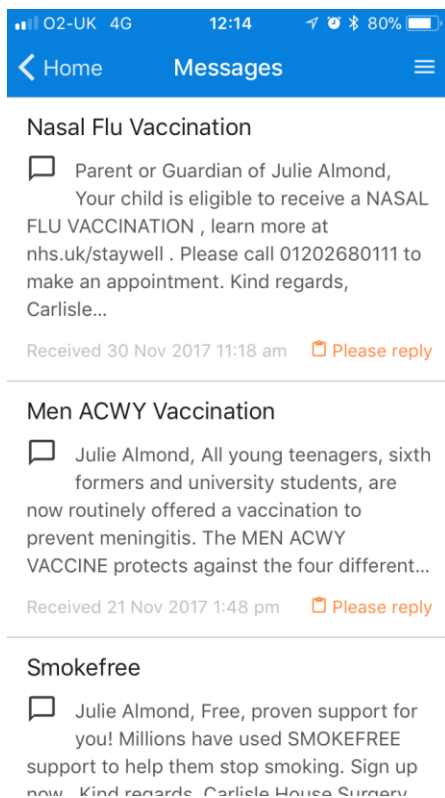


Image 3

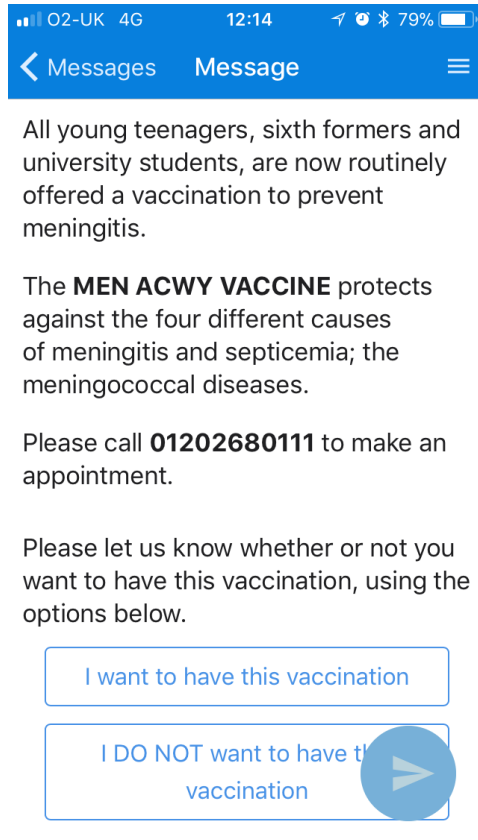
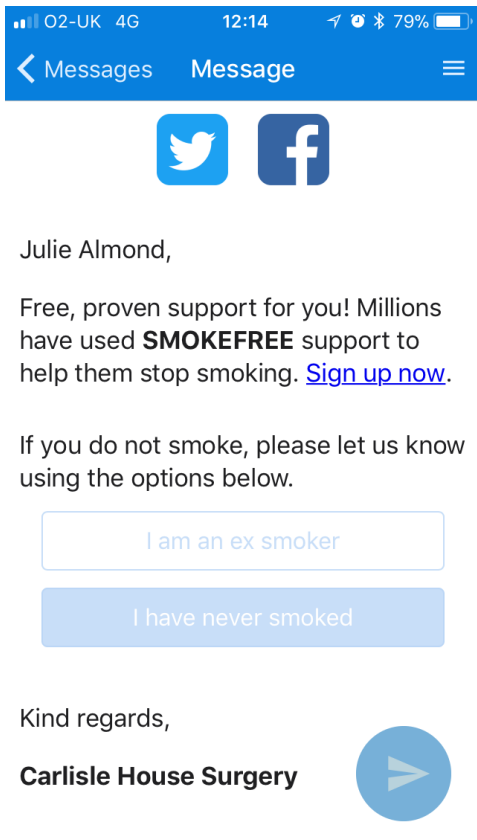


Image 4

You can then respond to any questions by clicking the appropriate box.

You do not need to sign out of the app. Close the app as you would any other app on your phone model & this will automatically sign you out... eg on the iphone you need to press the home screen, then double tap home again & swipe up

There are no text fees as the app uses the internet. If for any reason your internet is not working then the messages will revert to text format.